



HealthTeamWorks®

When Your Health Team Works

Care Manager Training

Join us for a **three-day workshop** to learn and develop skills and targeted interventions to accelerate cost and quality objectives. HealthTeamWorks understands that effective care management is a key driver to increased quality, lower costs, and increased patient and provider satisfaction.

Care Manager Training: August 22-24, 2017

Participants will acquire skills to **integrate** into their care team, and also learn how to **establish and implement** care management processes, tools and research, and how to **educate and activate** patients to adequately address their health care needs.

Attendees will learn:

- ✓ How to navigate your role as a member of the care team through setting and managing expectations
- ✓ How to develop and implement the patient process from referral to “graduation” for both episodic acute care and longitudinal care management programs
- ✓ How to utilize education and coaching techniques to support patients through goal setting, self-management, and achievement of health goals



“*Care managers are a vital part of the health team, but knowing where to start, which patients to enroll, how to actively engage patients in self-management, and ultimately how to impact value-based outcomes, can be daunting. This training program guides participants to achieve measurable success.*”

*Kristi Bohling-DaMetz, Chief Strategy Officer,
HealthTeamWorks*

To register: www.healthteamworks.org/caremanagement